



## Better at Home Community Connector

**Location:** Squamish

**Hours of Work:** 35hrs/wk; Mon-Fri, 9am-5pm

**Nature of position:** Permanent, Full-Time

**Compensation:** \$30.95

**Position posted on:** October 7, 2026

**Start date:** November 1, 2026

### **ABOUT SSCS:**

Founded in 1978, Sea to Sky Community Services (SSCS) is a leading social service provider in BC's Sea to Sky Corridor. We operate within a large geographical area - from Mount Currie to Britannia Beach. We offer 41 programs and services that support and enhance the lives of residents through all ages and stages of life. We help create healthy, connected and diverse communities where everyone can grow, develop and lead meaningful lives.

SSCS is an equal opportunity employer. We are committed to complying with all applicable laws prohibiting discrimination based on race, sex, creed, religion, marital status, age, national origin or ancestry, citizenship, physical or mental disability, medical condition, sexual orientation, political belief, status as a veteran, or any other consideration made unlawful by provincial, federal, or local laws.

### **Contribution:**

The Community Connector is responsible for assisting the Sea to Sky Better at Home program connect with isolated and vulnerable seniors in the Sea to Sky corridor – from Britannia Beach to Pemberton and surrounding communities. The Community Connector supports the well-being of seniors in their community by offering Better at Home's non-medical support services designed to support seniors with healthy aging.

### **Qualifications:**

1. Bachelor's degree in a related human / social services field.
2. Two years recent related experience involving support services, community outreach and/or senior programming, etc.
3. Or an equivalent combination of education, training, and experience.
4. Valid BC class 5 driver's license

### **Job skills and abilities:**

1. Ability to build positive relationships with and work effectively with program staff, volunteers, clients and non-profit or publicly funded groups, agencies and organizations.
2. Knowledge of the community resources, programs and services.
3. Experience collaborating with seniors and diverse populations from diverse cultures and socio-economic backgrounds.
4. Strong knowledge of seniors issues and challenges related to healthy aging.

5. Experience with crisis intervention and conflict resolution.
6. Interest and knowledge supporting older adults in the community and in aging services.
7. Ability to work independently and as part of a team.
8. Strong time management and organizational skills.
9. Excellent oral, written, and interpersonal communication skills.

**Responsibilities:**

A. Community Development

1. Engages with community members in order to describe and promote Better at Home services and the role of the community connector.
2. Use an asset-based community development approach to identify and mobilize individuals, and organizations providing and supporting older adults.
3. Engages and participates in learning opportunities.
4. Establishes positive relationships with community organizations, stakeholders, and links local seniors to services.
5. Participates in Better at Home Community Collaborative meetings.
6. Supports the Better at Home team by participating in events, referring to other services, and contributing to reporting as assigned by Program Coordinator.

B. Assessment and Management of Referrals

7. Facilitates referrals to the program and to external community service providers to meet individual participants' needs through developing and maintaining referral pathways.
8. Intakes new participants to the Better at Home program in consultation with the Coordinator to assess strengths, needs, abilities, and risks
9. Maintains an active caseload of seniors with short-term needs through referrals from health care professionals and community agencies.
10. Use various assessment tools to determine challenges, needs and risks related to healthy aging and develop routines, structures, and resource referrals to reduce risk of frailty.
11. Interpret participants' complex physical requirements and social needs.
12. Maintains a high level of confidentiality in all matters related to clients and community partners.
13. Completes and submits monthly reporting forms documenting Better at Home Connector activities and correspondence to the Better at Home Program Coordinator.

C. Documentation of Referrals

14. Documents participant's interactions, wellness plans, reports, and other administrative duties as required.
15. Performs other related duties as required.

**Requirements:**

1. Criminal Record Review.
2. Signed confidentiality form.
3. Approved reference check.
4. Clean driver's abstract

**Benefits and Perks:**

**Healthcare:** We offer an extended health program for employees who work 20 hrs/wk or more. The program through Group Health covers MSP premiums, dental, vision, prescription medication, select alternative therapies, life insurance, and long-term disability. We also have an Employee and Family Assistance program. The premiums of the plan are 100% paid by the employer.

**Vacation & Leave:** Employees accumulate 6% vacation pay on all hours worked in the first and second year of employment. After the first two years of employment, they earn one additional day of vacation per year of service, to a maximum of 35 workdays.

**Retirement Pension:** When eligible, an employee will be enrolled in the Municipal Pension Plan with a matching contribution by SSCS.

**Other Perks:** Casual dress, employee events, on-site parking, paid sick days, and more.

**Compensation:** As per the BCGEU Collective Agreement, the wage is \$30.95 per hour.

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